

Enterprise Content & Information Management

Best practices for an automated, digital workflow

Financial institutions are burdened with paper-heavy, manual processes that cause delays, errors, and compliance risks. AI and machine learning capabilities enhance enterprise content and information management (ECM / EIM) solutions by automating the processing of structured and unstructured documents. By focusing on four key principles, banks and credit unions save time and money, speed access to information, and differentiate themselves with enhanced account holder services that increase engagement and institutional loyalty.

DIGITIZED DATA MAKES INFORMATION SEARCHABLE AND REPORTABLE



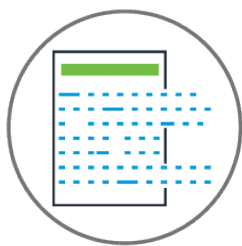
Digitize any electronic, paper, or transaction document and power the creation of a centralized repository. Transform information into searchable data that translates into actionable and reportable business intelligence. Speed discovery, meet compliance regulations, and improve user experience.

SELF-SERVICE FEATURES DELIVER A COMPETITIVE ADVANTAGE



Enable account holders the ability to share and sign documents in real-time, without visiting the branch. Through secure, permission-based access, employees and account holders remain engaged 24/7 from anywhere. Leverage your digital channels and reduce paper and postal costs with electronic exchanges.

WORKFLOW AUTOMATION YIELDS EFFICIENCY GAINS



Automated workflows mimic the way your bank or credit union already operates but with faster processing times and reduced compliance risks. Remove the burden of manual, error-prone tasks, and drive smarter and more personalized programs.

DOCUMENT CLASSIFICATION ENABLES FASTER ACCESS TO DATA



Automatically route and classify incoming documents based on keywords and phrases. Gain faster access to information across the bank or credit union, ensure sensitive documents remain confidential, and automate redaction.

Contact Alogent's content and information management experts to learn more about automating your institution's workflows.