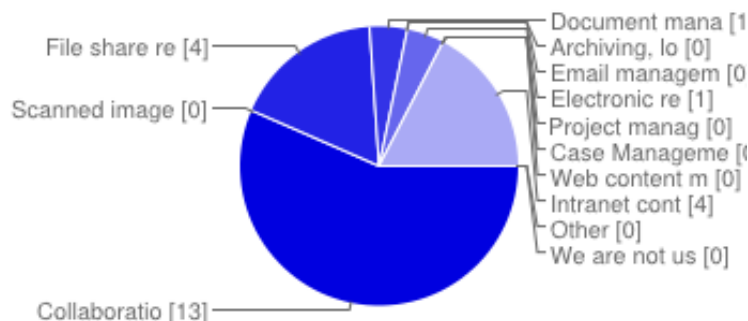


23 responses

[View all responses](#)

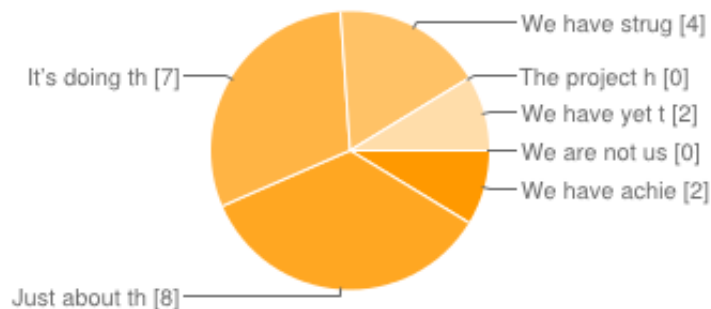
Summary

How would you describe the main role of SharePoint for your organization?



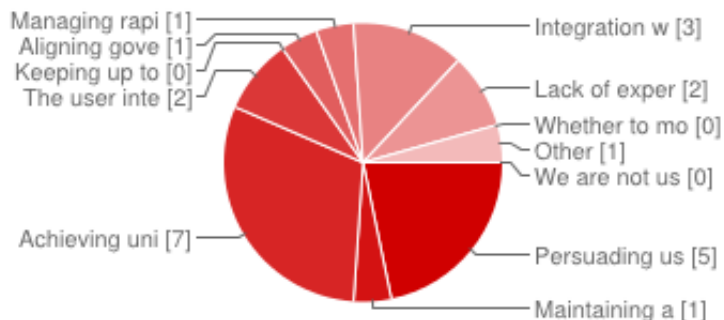
Collaboration/workspaces/team sites	13	57%
Scanned image management	0	0%
File share replacement	4	17%
Document management, versioning	1	4%
Archiving, long term preservation	0	0%
Email management	0	0%
Electronic records management	1	4%
Project management	0	0%
Case Management	0	0%
Web content management – external/www	0	0%
Intranet content management – internal/staff-facing sites	4	17%
Other	0	0%
We are not using or planning to use SharePoint	0	0%

Thinking about the scope and development of your SharePoint implementation, how would you describe progress?



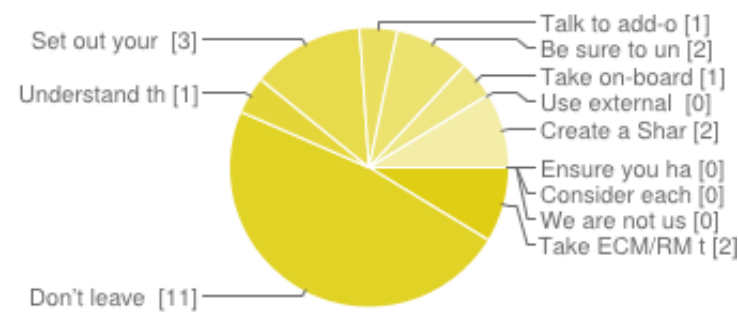
We have achieved all we planned and it is a success	2	9%
Just about there as planned and moving forward	8	35%
It's doing the job but progress has stalled somewhat	7	30%
We have struggled to meet our original expectations	4	17%
The project has not been a success	0	0%
We have yet to go live	2	9%
We are not using or planning to use SharePoint	0	0%

What is the biggest ongoing issue for SharePoint in your organization?



Persuading users to manage and share their content in SharePoint and not elsewhere	5	22%
Maintaining and upgrading our in-house customizations	1	4%
Achieving uniformity of classification and metadata structures	7	30%
The user interface is still difficult	2	9%
Keeping up to date with version upgrades	0	0%
Aligning governance, security and usage policies with other enterprise apps	1	4%
Managing rapidly increasing storage volumes	1	4%
Integration with other systems	3	13%
Lack of expertise to maximize its usefulness	2	9%
Whether to move away to emerging products or other options	0	0%
Other	1	4%
We are not using or planning to use SharePoint	0	0%

What is the main lesson you have learnt from your SharePoint implementation?



Ensure you have a scoping document and a build-out plan	0	0%
Take ECM/RM training in addition to technical product training	2	9%
Don't leave it just to IT	11	48%
Understand the implications between a platform and a product, and set expectations	1	4%
Set out your information governance policies first, then match to SharePoint	3	13%
Talk to add-on providers: they can greatly simplify things as well as adding functionality	1	4%
Be sure to understand the implications of metadata and taxonomy	2	9%
Take on-board the trade-off between quick wins and long-term headaches	1	4%
Use external advice, particularly for your type of business	0	0%
Create a SharePoint steering group to drive adoption and conformance	2	9%
Consider each version change as a migration, not an upgrade	0	0%
We are not using or planning to use SharePoint	0	0%

Number of daily responses

